

# Joan's Carers Ltd



Supporting our communities  
for over 25 years!



[www.joans-carers.co.uk](http://www.joans-carers.co.uk)

01436 676627



# Joan's Carers Ltd

Family-run care at home in Scotland for over 25 years

## About Us

More than 25 years ago, Joan began helping vulnerable people in her local town. What started as simple acts of neighbourly compassion soon grew organically—families began asking her to support loved ones, word spread, and her reputation for kindness travelled.

From that small beginning, Joan's Carers Ltd was born.

Today, we remain deeply rooted in those same values.

We are still a family-run organisation, with Joan's son Russell fully involved in the business and the care community.

Together, we continue Joan's mission:

**To support people to remain in their own homes—where independence, comfort and dignity live.**

We are passionate about developing our carers. As we grew, we created our own training and SQA centre, ensuring every team member has the skills, knowledge, and confidence to deliver high-quality, person-centred care.

We take pride in watching our carers grow, achieve qualifications, and become leaders in their communities.



# Our Services

## Personal Care & Daily Living Support

- Bathing, dressing & grooming
- Medication reminders
- Mobility & safe transfers
- Continence care

## Meal Preparation & Nutrition

- Daily meal planning
- Meal preparation & assistance
- Dietary & nutritional support

## Companionship & Wellbeing

- Friendly visits & conversation
- Reminiscence & favourite activities
- Gentle outings or accompanied walks

## Domestic Support

- Light housekeeping
- Laundry & bed changes
- Shopping & errands

## Specialist Care

- Dementia support
- Post-hospital recovery
- End-of-life & palliative care with dignity

**Every care plan is bespoke – because every person is unique.**



# My Care Journey

Your path to support with Joan's Carers Ltd in 4 easy steps!

## Step One

Reach out to us and talk through your options



## Step Two

Discuss with our friendly team your care needs



# MY CARE JOURNEY

## Step Four

Your all ready to start your care journey



## Step Three

We can now personalise your care plan & discuss what this will look like





## Why Choose Joan's Carers Ltd?

### ✓ **A Family-Owned Business**

We care the way we would want someone to care for our own family.

### ✓ **Trusted Across Scotland for 25+ Years**

Reliability, compassion, and continuity of care are at the heart of our service.

### ✓ **Local Teams You Know**

Our carers work within their communities, providing familiarity and consistency.

### ✓ **Training & Quality at the Forefront**

With our in-house training and SQA centre, we ensure every carer is supported to grow, learn, and deliver excellent care. Training is internally and externally verified.

### ✓ **Independence at Home**

We help people stay safe, confident, and happy in the home they love.



## Know your Options & Funding

Care can feel daunting at first and even just knowing where to start or who to talk to can seem very complicated or confusing. Let us help!

There are different routes to achieving the Care you need. This can be privately arranged, through your local authority or a combination of the two using Self Directed Support.

**Private** - This gives you full control over your own care needs and allows you to direct us in determining what you would like your care package to include and for how long you would like. Privately organised care is invoiced to yourself directly for payments.

**Local Authority** - This is through an assessment which is carried out by your local authority. You would contact them directly and they will organise and carry out a care assessment for your needs. They will then determine what care you require and whether you are eligible to receive this through their funding.

**Self-Directed Support (SDS)** - This is also assessment based by your local authority, but it gives you more choice on who supports you and how, there are 4 different options of SDS.

- Option 1 within SDS is also known as a 'Direct Payment' and comes with the most responsibility. This is when you receive and manage a budget to meet your needs
- Option 2 is sometimes called an Individual Service Fund. It allows you to choose which agency you want to provide your support
- Option 3 The local authority decide the support you receive. This is the traditional way support was provided before SDS
- Option 4 This is a mix of any of the other 3 options

To be eligible for SDS, you must either require support with daily living tasks or be an unpaid carer who meets the threshold for support.

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